



**ANNUAL
PERFORMANCE
REPORT**

2019/20

INTRODUCTION



The Assessor and Electoral Registration Officer for Ayrshire Valuation Joint Board is responsible for the preparation and maintenance of the Valuation List, Valuation Roll and Electoral Register for the whole of Ayrshire, including the areas covered by East Ayrshire Council, North Ayrshire Council and South Ayrshire Council.



COUNCIL TAX VALUATION LIST

The Council Tax Valuation List gives the address and Council Tax Band of all dwelling houses. Council Tax bills are based on these bands. The present Valuation List came into effect on 1st April 1993 and contains an entry for each dwelling house, domestic garage, lockup and domestic store in Ayrshire.

190,854
Council Tax
Entries



1,391
New Dwellings
Added

183,407
Number of Dwellings
58,852 - East Ayrshire
68,786 - North Ayrshire
55,769 - South Ayrshire

A further
breakdown of
changes to
the Valuation
List can be
seen here.



EAST AYRSHIRE

- 496 Dwellings Added
- 206 Dwellings Deleted
- 91 Dwellings Amended



NORTH AYRSHIRE

- 590 Dwellings Added
- 186 Dwellings Deleted
- 90 Dwellings Amended



SOUTH AYRSHIRE

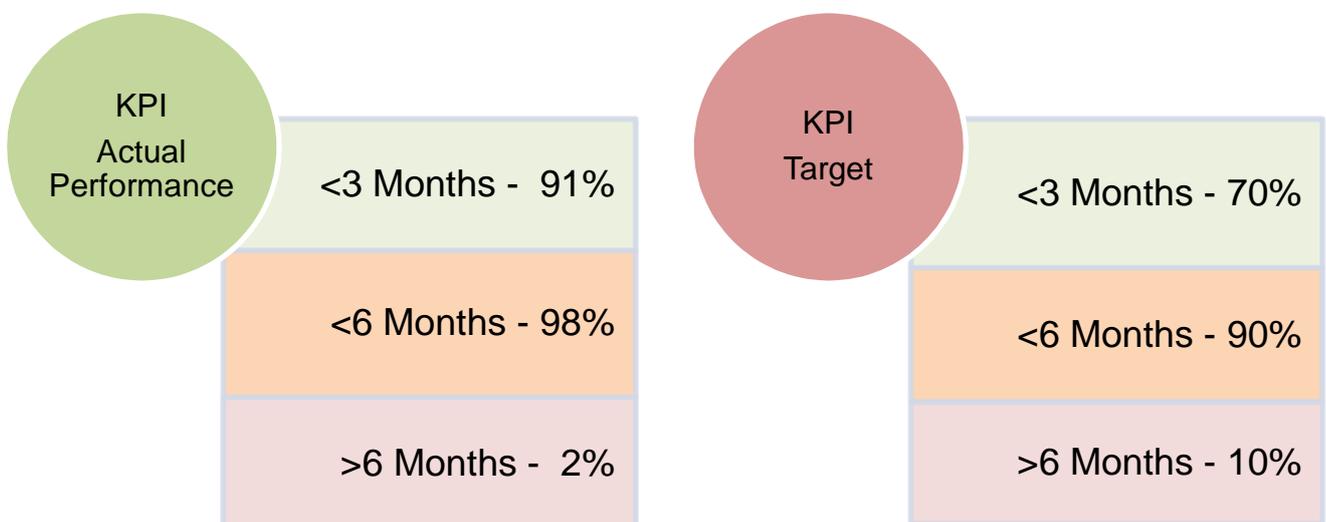
- 305 Dwellings Added
- 134 Dwellings Deleted
- 84 Dwellings Amended

COUNCIL TAX VALUATION LIST

It is important that the Valuation List is maintained in an up-to-date way to include all new houses and changes to existing entries. It is also desirable that new properties are placed on the Council Tax List as soon as possible to avoid large backdated bills, to minimise any delay in collecting Council Tax and to improve the cash flow situation of the three Ayrshire Councils.

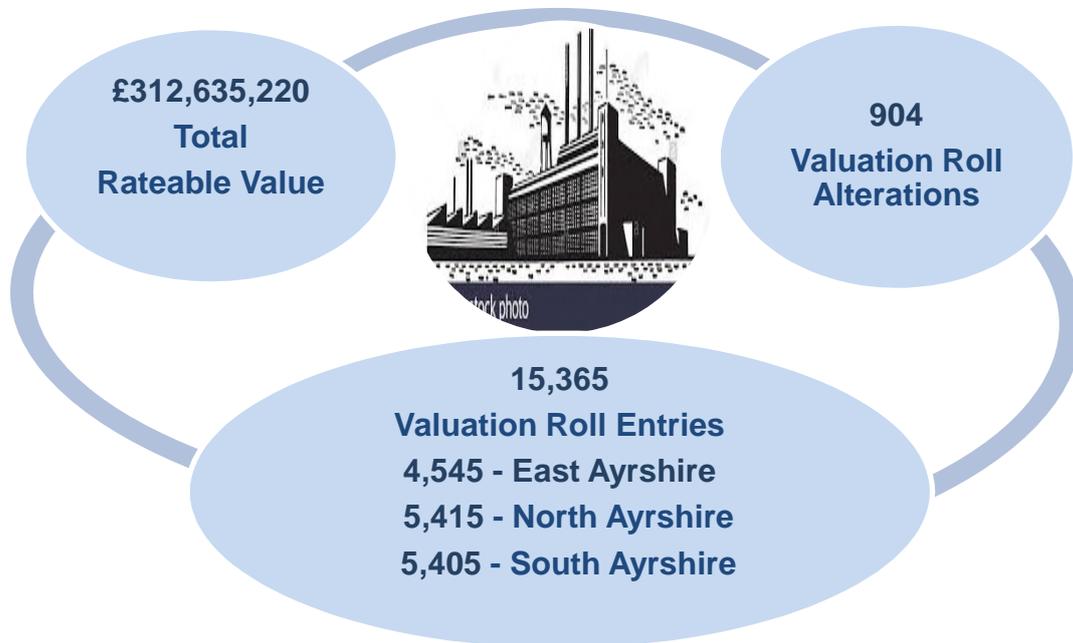
We therefore measure our performance relating to the speed at which new properties are added to the List. We base our targets on previous achievements, the pressures on resources and the volume of work anticipated in other areas. For 2019/20 we set a target of 70% of new houses being entered on the List within 3 months and a target of 90% within the first 6 months.

These targets are a modest decrease on previous years and were set to take account of the increased workload resulting from Council Tax proposals and appeals and Revaluation appeals. All the targets were achieved. Our actual performance and targets are shown below.



VALUATION ROLL FOR NON-DOMESTIC SUBJECTS

The Valuation Roll contains an entry and value for every non-domestic property in the area. It is published after each Revaluation and is normally in force for five years.



A further breakdown of changes to the Valuation Roll can be seen here.



EAST AYRSHIRE

- 126 Valuation Roll Entries Added
- 61 Valuation Roll Entries Deleted
- 122 Valuation Roll Entries Amended



NORTH AYRSHIRE

- 123 Valuation Roll Entries Added
- 95 Valuation Roll Entries Deleted
- 89 Valuation Roll Entries Amended



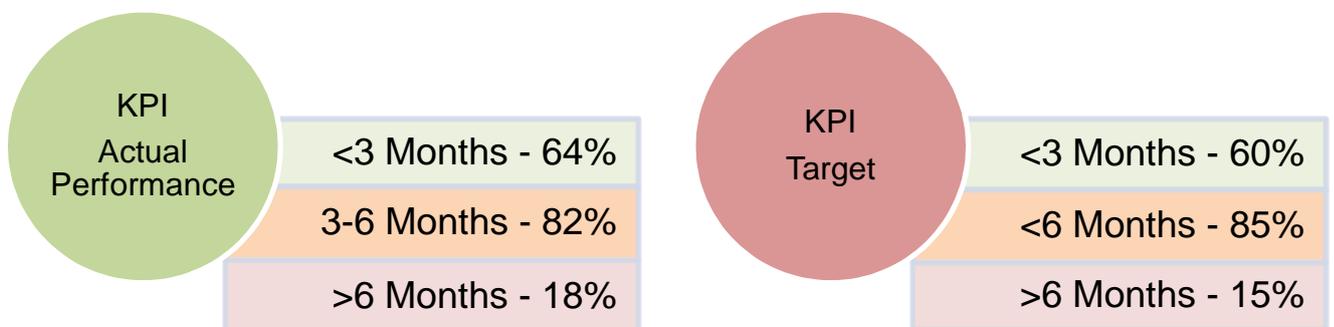
SOUTH AYRSHIRE

- 120 Valuation Roll Entries Added
- 86 Valuation Roll Entries Deleted
- 82 Valuation Roll Entries Amended

VALUATION ROLL FOR NON-DOMESTIC SUBJECTS

This indicator measures how quickly we respond to property changes by amending the Valuation Roll. This is important to Ratepayers who are, in the main, local businesses and employers, and have a keen interest in changes being made as soon as possible to avoid having large backdated rates bills. Similarly the three Ayrshire Councils look to avoid unnecessary billing delays to improve their cash flow.

We base our targets on previous year's achievements, the pressures upon resources and the anticipated workloads in other areas. A target of 60% of alterations being reflected in the Roll within 3 months was set for the year 2019/20 and a target of 85% within the first 6 months. The targets set were slightly below last year's targets and reflect the increased workload resulting from Revaluation 2017 appeals during the year. We failed to meet two of our targets in this indicator but this was not unexpected due to the additional time and resources that were required to deal with Revaluation appeals and an increased volume of Council Tax proposals and appeals. The Coronavirus pandemic did not become apparent until very late in the performance year making it difficult to quantify exactly how much of an effect it had on our performance.



ELECTORAL REGISTRATION

The Electoral Registration Officer is required to maintain the Register of Electors and while there were no Electoral Events held during the 2019/20 year covered by this report, we are still required to carryout the annual household canvass. Due to the snap General Election called in December 2019 the Electoral Canvass was interrupted resulting in a decrease in the overall response rate. This also had an impact on the 16-18 year olds registered as the registration of this age group was delayed until after the general election.

A breakdown of 16-18 year olds can be seen below.



A breakdown of number of properties canvassed and response can be seen below.



EAST AYRSHIRE

- 1,876 16-18 year olds - 24% decrease from previous year
- 58,691 Properties Canvassed - 81% response



NORTH AYRSHIRE

- 2,204 16-18 year olds - 23% decrease from previous year
- 68,676 Properties Canvassed - 79% response



SOUTH AYRSHIRE

- 1,751 16-18 year olds - 23% decrease from previous year
- 55,810 Properties Canvassed - 82% response

FURTHER INFORMATION

For further information on these performance figures or any aspect of the responsibilities of the Ayrshire Valuation Joint Board contact:

Helen D M McPhee BSc FRICS
Assessor and Electoral Registration Officer
9 Wellington Square
Ayr
KA7 1HL

Telephone: 01292 612539

email: assessor@ayrshire-vjb.gov.uk

website: www.ayrshire-vjb.gov.uk

