

HAVE YOUR SAY ABOUT OUR SERVICE

We aim to provide a quality service to you in our Electoral Registration, Valuation for Council Tax and Valuation for Non-Domestic Rating functions. To enable us to achieve even better levels of service, we would be glad to hear your comments and any suggestions.

Name	
Address	

Please identify which service your contact with the office related to.

Valuation

Council
Tax

Electoral
Registration

Other (Please specify)

Excellent	Good	Fair	Poor
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1.	Ease of Access to Office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Ease of Access to Information about service(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Customer facilities provided	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Friendliness/helpfulness of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Competence of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Time taken to respond to your enquiry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Overall satisfaction with the way your enquiry was dealt with	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other comments or suggestions:- (Use overleaf if necessary)